

TMC Monthly Operational Summary



Bureau of Transportation Systems Management & Operations (TSMO)

NH Department of Transportation's Mission

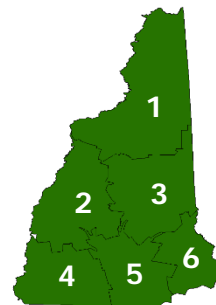
Transportation excellence enhancing the quality of life in New Hampshire.

Transportation Management Center's Mission

The Transportation Management Center's mission is to detect, verify, and respond to incidents that affect the state transportation network. It serves to improve traffic operations, provide the public with current, accurate and useful travel and commuter information that promotes safe and efficient travel, as well as facilitates the maintenance of New Hampshire's transportation system.

New Hampshire Transportation Management Center Coverage Areas by District

The State of New Hampshire is divided into six Districts and the New Hampshire Turnpike System comprising of approximately 9,266 lane miles.



Permanent ITS Equipment List

Closed-Circuit Television (CCTV) Cameras

	2021 Total	2022 Total
CCTV cameras are used to pinpoint and monitor traffic events so that information can be disseminated quickly and accurately.	143	144

CCTV cameras are used to pinpoint and monitor traffic events so that information can be disseminated quickly and accurately.



Dynamic Message Signs (DMS)

	2021 Total	2022 Total
DMS aid in sending messages to motorists to inform them of traffic events that may be impacting their route ahead.	57	57
¹ Additional DMS that TSMO uses during the winter season.	16 ¹	16 ¹
² TSMO is responsible for an additional ~20 DMS for the department.	20 ²	20 ²

DMS aid in sending messages to motorists to inform them of traffic events that may be impacting their route ahead.

¹ Additional DMS that TSMO uses during the winter season.

² TSMO is responsible for an additional ~20 DMS for the department.



Road Weather Information System (RWIS)

	2021 Total	2022 Total
A RWIS collects and displays data from a network of pavement and atmospheric sensors to provide site-specific weather and pavement surface condition information.	37	38

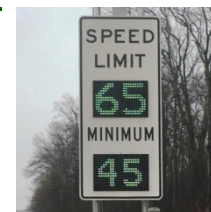
A RWIS collects and displays data from a network of pavement and atmospheric sensors to provide site-specific weather and pavement surface condition information.



Variable Speed Limit Sign (VSL)

	2021 Total	2022 Total
VSL are speed limits that change based on road, traffic, and weather conditions.	23	21

VSL are speed limits that change based on road, traffic, and weather conditions.



Motor Vehicle Detection System (MVDS)

	2021 Total	2022 Total
MVDS are sensors that collect speed and volume data.	39	39

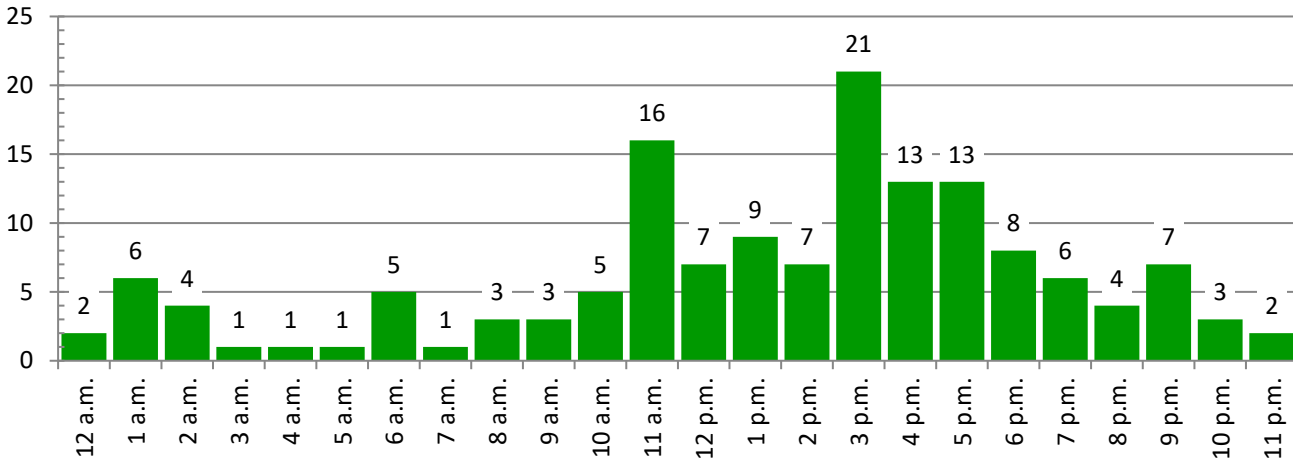
MVDS are sensors that collect speed and volume data.



Summary

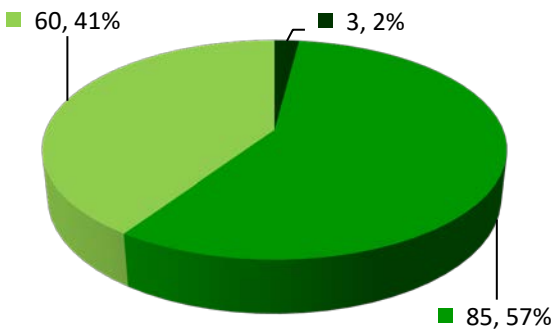
	Current Month	2022 Total
Unplanned Incidents		
	Total Unplanned Incidents	
Operators log information about each unplanned incident including date/time, location, traffic impact, and duration.	148	1,009
Planned Incidents		
	Total Planned Incidents	
Operators log information about each planned incident including date/time, location, traffic impact, and duration.	509	2,373
Communication		
	Total Calls	
Operators log all incoming and outgoing control room communications, engaging various incident responders and stakeholders.	4,959	30,250
Work Zones Communication		
	Total Construction Calls	
Construction related activities or communication that's outside of planned incidents.	2,724	12,172
DMS Messages		
	Total Messages	
All changes to DMS are logged and reviewed.	22,661	101,423
Public Outreach		
	Total NHTMC.com Webpage Users	
Operators use Twitter and nhtmc.com to inform motorists about traffic events and other road related information.	902	7,535
Storm Desk Activations		
	Total Storm Desk Activations	
The TSMO Storm Desk is activated during storm events. The Storm Desk is utilized as a single point of contact to stakeholders.	0	7

Unplanned Incidents



Increased staffing within the TMC is necessary during normal business hours to better facilitate daily operations while also managing unplanned incidents. Incidents are tracked by the time at which the operators are notified of the start of the event.

Current Month - Incidents by Type



This graph shows the type of incident totals for the month.

Types of Incidents:

No Closure: No lane closures occurred during the incident.

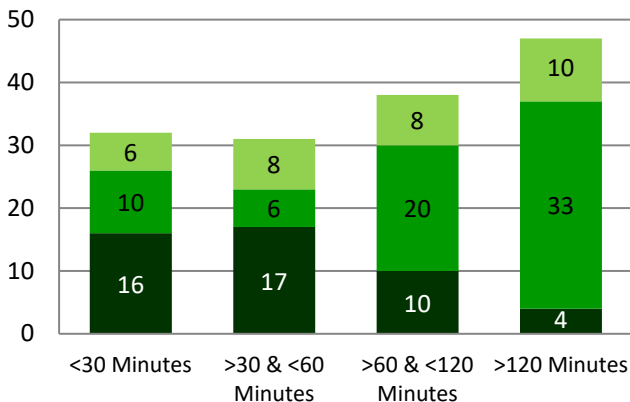
Partial Closure: Only a part of the roadway was closed.

Full Closure: All lanes were closed during the incident.

■ No Closure ■ Partial Closure ■ Full Closure

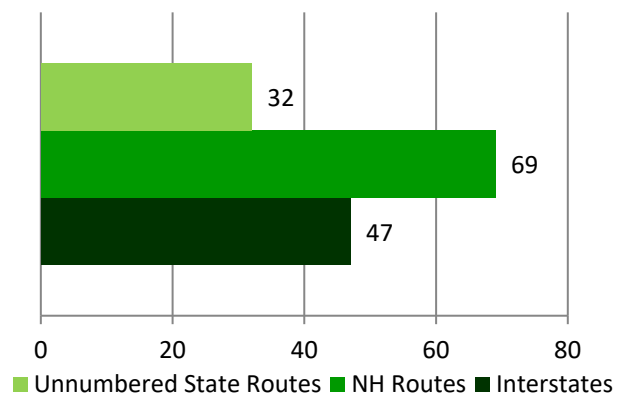
Current Month - Incident Duration

This graph shows the duration history of incidents.

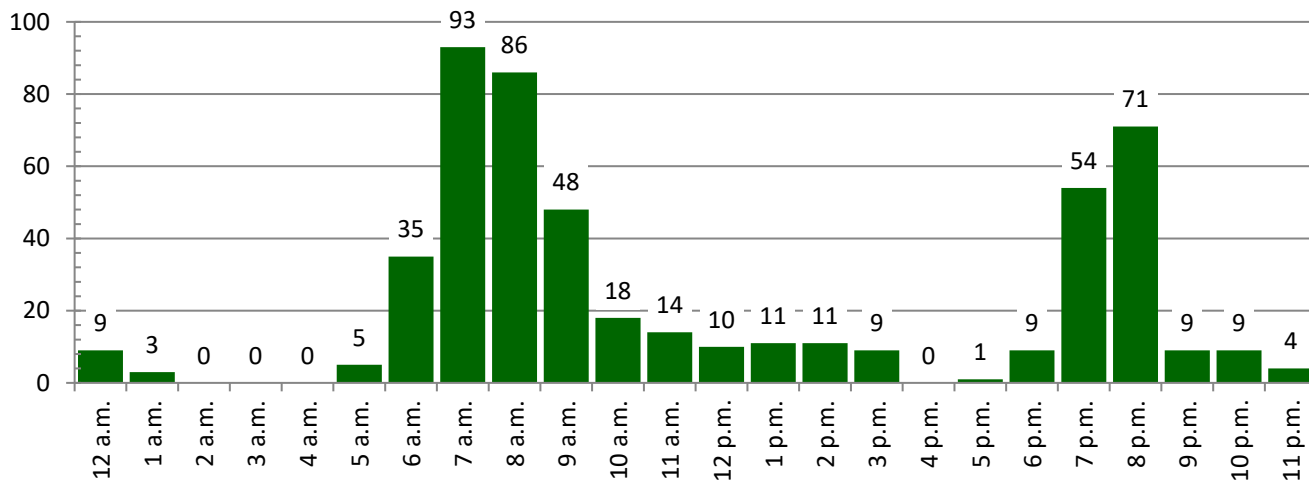


Current Month - Incident by Road

This graph shows which type of roadway the incidents occurred on.

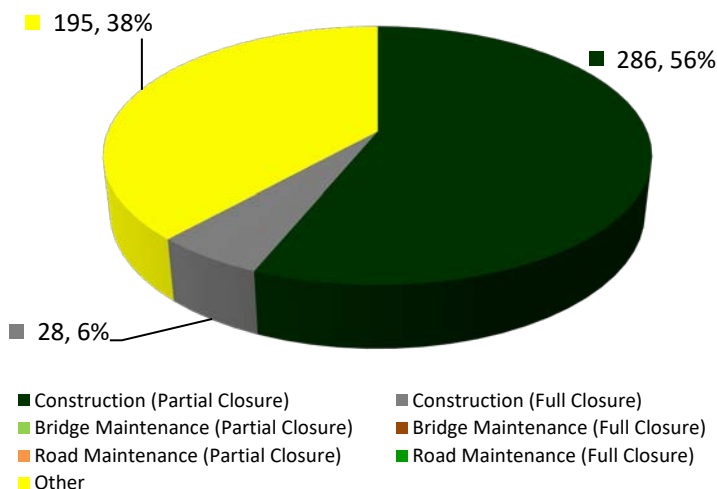


Planned Events



Additional staffing within the TMC is necessary during peak hours to meet the demands of daily planned operations. Planned Events are tracked by the time at which the operators are notified of the start of the event.

Current Month - Incidents by Type



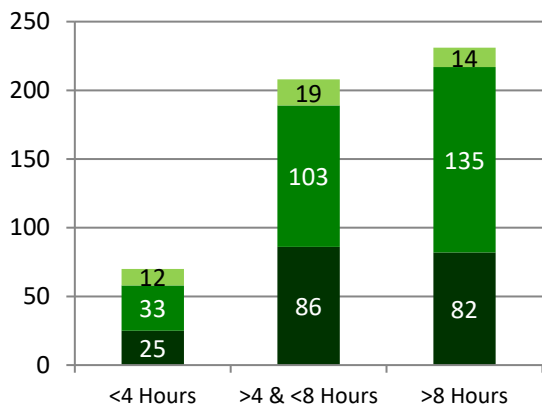
This graph shows the type of incident totals for the month.

Planned Events that impact the roadway, shoulder, or a ramp include events such as construction, bridge maintenance, or road maintenance. Each type could result in a partial closure or full closure.

- Construction (Partial Closure)
- Construction (Full Closure)
- Bridge Maintenance (Partial Closure)
- Bridge Maintenance (Full Closure)
- Road Maintenance (Partial Closure)
- Road Maintenance (Full Closure)
- Other

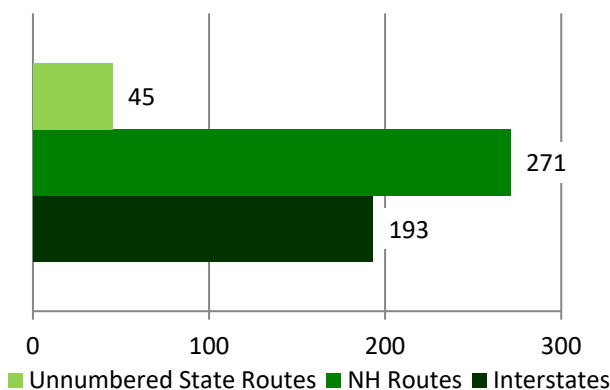
Current Month - Incident Duration

This graph shows the duration history of incidents.



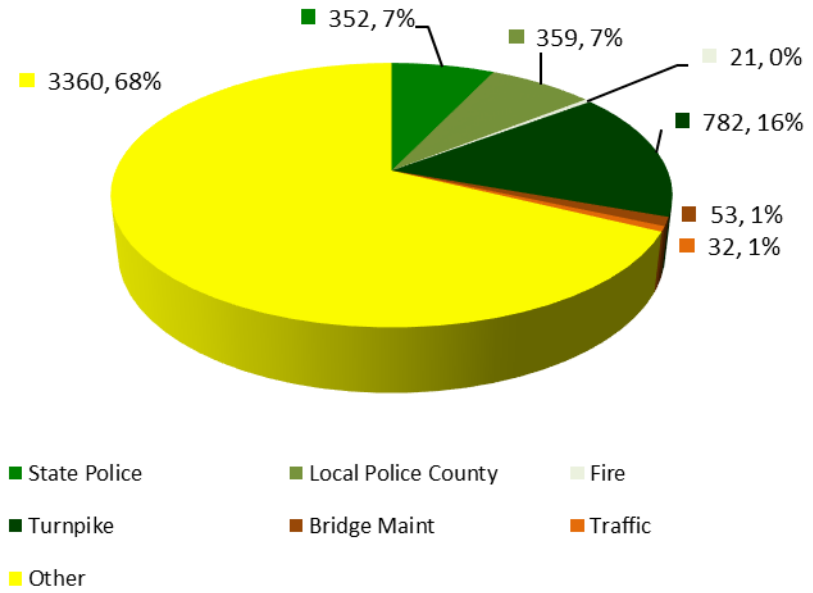
Current Month - Incident by Road

This graph shows which type of roadway the incidents occurred on.



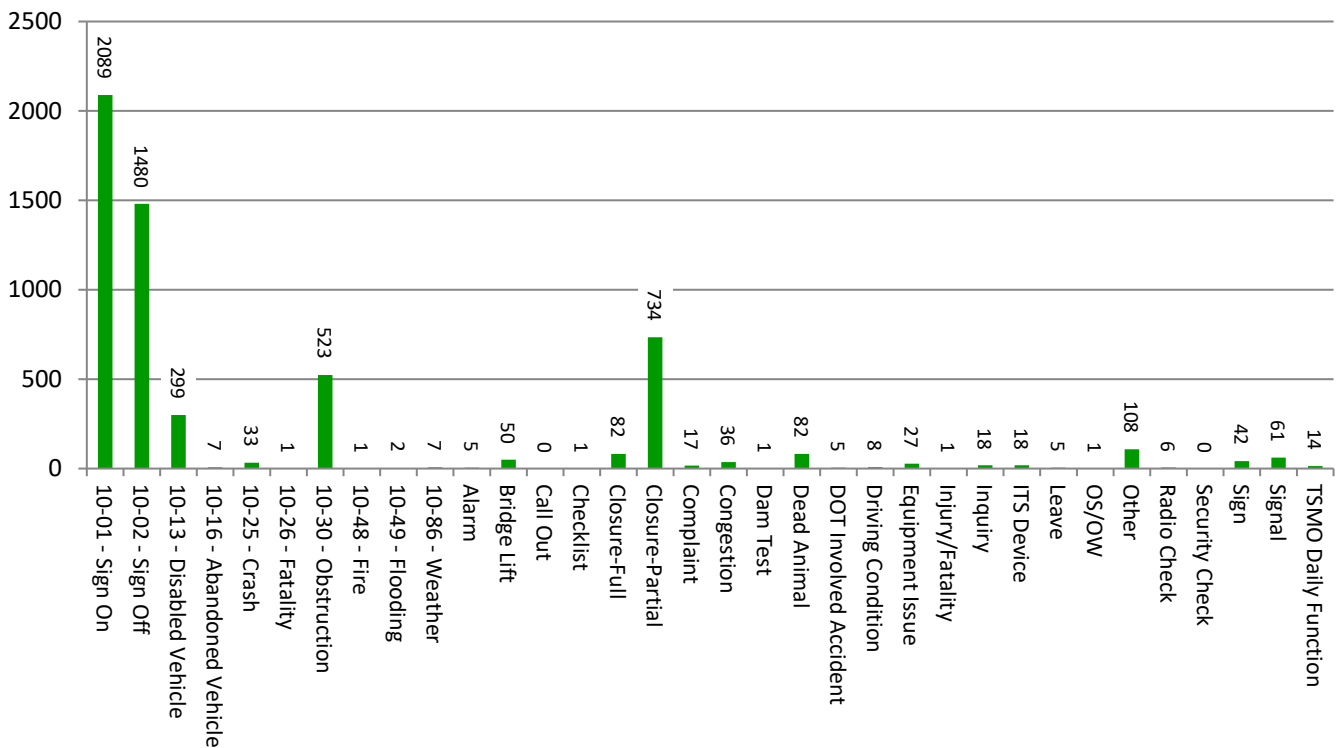
Current Month - Calls by Type

Dispatchers receive different types of calls throughout the day. They log the type of call and review this information monthly.



Log Entries by Type

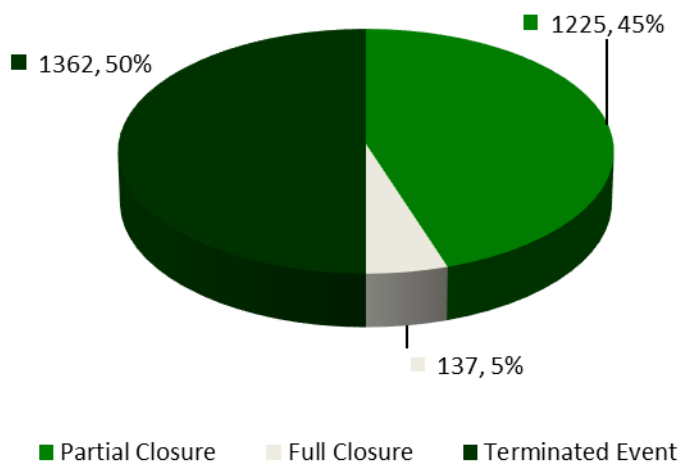
This graph shows the amount of log entries by type that TMC Operators have entered into the Compass ATMS for the current month.



Work Zone Communication

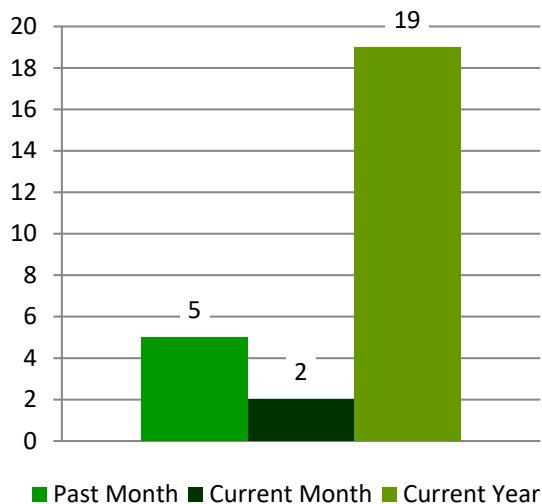
Current Month – Construction Calls

This graph shows the different types of construction related calls that dispatchers received.

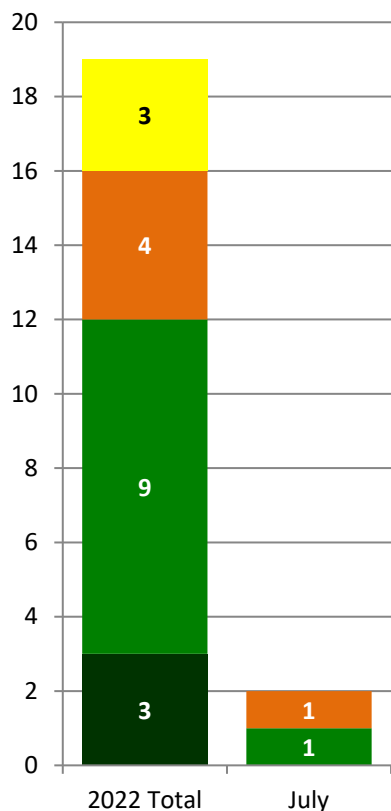


Incidents Occurring in Work Zones

This graph shows the total number of incidents reported on Work Zone Crash Reports from the Bureau of Construction.

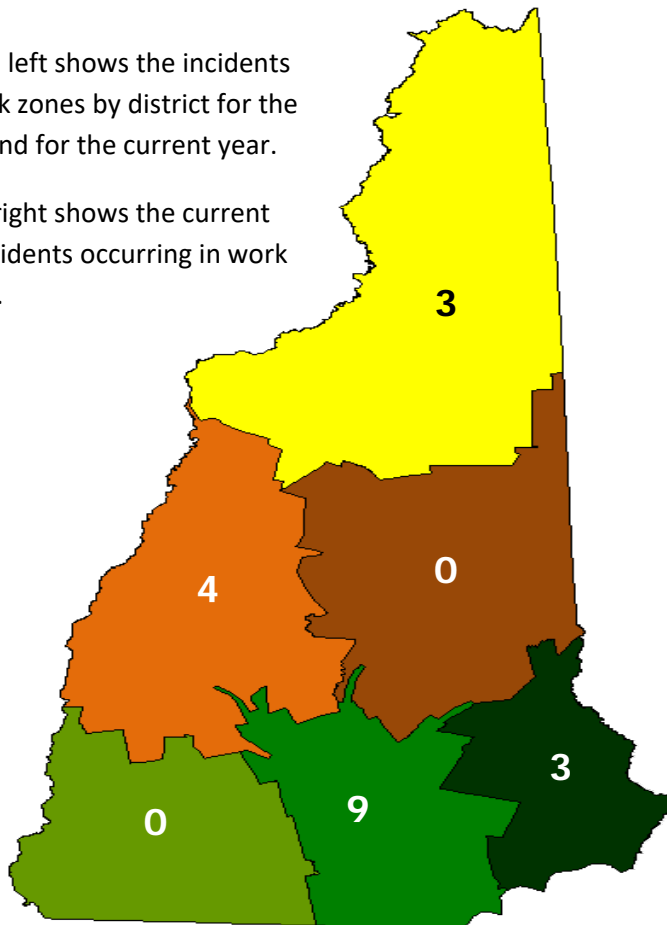


Incidents Occurring in Work Zones by Location



The graph to the left shows the incidents occurring in work zones by district for the current month and for the current year.

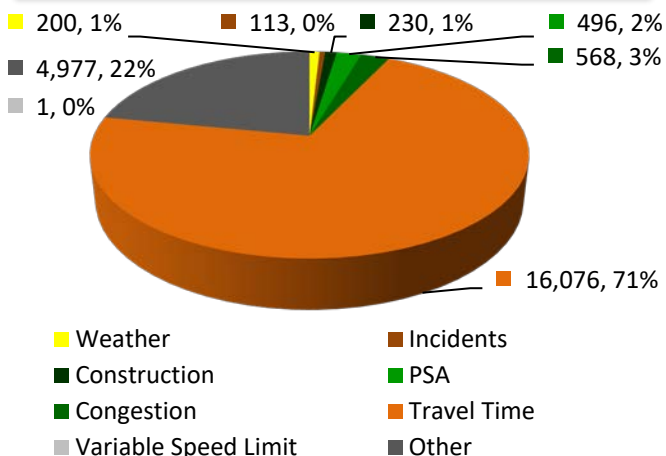
The map to the right shows the current year total for incidents occurring in work zones by district.



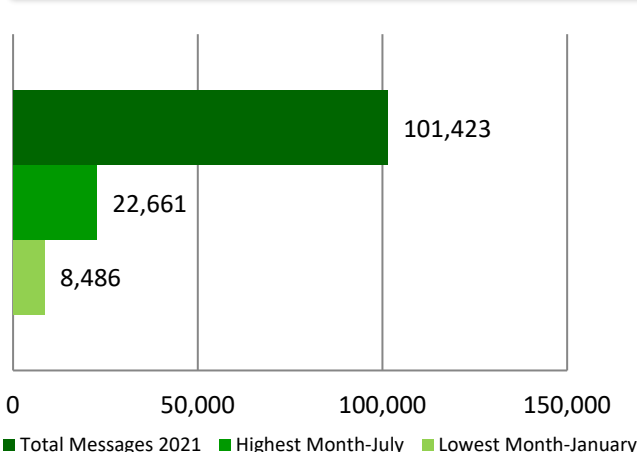
■ District 6
 ■ District 5
 ■ District 4
■ District 3
 ■ District 2
 ■ District 1

DMS Messages

Current Month - Messages by Type



Total Messages - 2022



This graph shows the type of message that were relayed to the public by being displayed on the DMS.

This graph shows the total messages that were posted to DMS for the year so far.

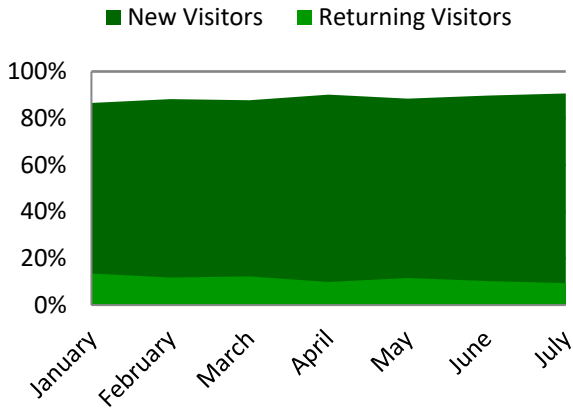
Current Month - Total Messages Posted by Board

101 E 52.8 FSV5	17	93 S 25.6 PSVT - SWZ - M03	12	ST N 16.2 PSVT - SWZ - M06	198
101 E 53 PSWC - SWZ - M04	2	93 S 26.4 PSVT - SWZ - M02	12	ST N 16.7 PSVT - SWZ - M05	182
101 W 54.3 PSWC - SWZ - M03	75	93 S 27.4 PSVT - SWZ - M01	15	ST N 4.3 PSVT - SWZ - M01	444
101E 114.8 FSV6	329	93 S 31.9 PSVT - SWZ - M07	88	ST N 4.4 FSST	20
101W 102.6 FSV5	7	93 SM 17.8 VSL SE 5	1	ST N 5.0 PSVT - SWZ - M02	220
101W 128 PSV6	18	93N 23.4 FSD5	1,371	ST S 18.25 PSVT - SWZ - M07	95
293 S 4.7 PSWC - SWZ - M02	35	93N 26.9 PSVT	35	ST S 19.25 PSVT - SWZ - M08	54
293 S 5.2 PSWC - SWZ - M01	32	93N 32.9 FSS2	35	ST S 24.4 FSVT	361
293N 8.8 FSPT	1,381	93N 36.2 FSVT	34	ST S 3.4 FSDT	4,470
293S 1.4 FSD5	25	93N 57.6 FSS3	9	ST S 6.6 PSVT - SWZ - M03	2,042
293S 4.8 FSDT	18	93N 76.4 FSV3	19	ST S 6.9 PSVT - SWZ - M04	150
393 W 1.9 PSV5	9	93N 82.6 FSV3	42	ST S 7.8 FSAT	3,100
4 W 98.9 FSS6	3	93N 99.6 FSA3	48	WA W 0.5 FSST	7
4E 92.4 FSS6	9	93S 117.6 FSA1	33		
4E 98 FSA6	15	93S 122.2 FSV1	18		
89 N 23.2 PSV2 - SWZ - M01	186	93S 23.4 FSD5	281		
89 N 23.7 PSV2 - SWZ - M02	9	93S 27.8 FSDT	640		
89 N 26.4 PSV2 - SWZ - M03	275	93S 32.4 FSVT	20		
89 N 28.4 PSV2 - SWZ - M08	24	93S 36.5 FSST	14		
89 N 56.8 PSV2 - SWZ - M01	222	93S 39.0 FSV5	37		
89 N 57.2 PSV2 - SWZ - M02	39	93S 43.3 PSV5	16		
89 N 59.8 PSV2 - SWZ - M03	28	93S 48.0 FSV5	37		
89 S 28.0 PSV2 - SWZ - M07	7	93S 68.8 FSV3	21		
89 S 31.0 PSV2 - SWZ - M09	14	93S 7.2 FSD5	121		
89 S 58.7 PSV2 - SWV - M07	10	93S 85.4 FSV3	23		
89 S VT 0.9 PSV VT - SWZ - M05	19	95N 0.4 FSVT	492		
89N 1.8 FSV5	161	95N 13.0 FSVT	32		
89N 18.4 FSS5	19	95N 14.8 FSDT	33		
89N 35.5 FSV2	19	95N 3.0 FSDT	1,009		
89N 54.9 FSS2	26	95N 4.8 PSVT	36		
89S 10.8 FSV5	400	95S 15.4 FSDT	1,062		
89S 3.4 FSV5	903	95S 3.4 FSPT	31		
89S 55.0 PSV2	10	95S 7.2 PSVT	23		
89S 57.7 FSS2	24	95S 7.6 FSDT	508		
91 N VT 69.1 PSV VT - SWZ - M06	17	FEE N 1.2 FSVT	28		
91 S VT 70.6 PSV VT - SWZ - M04	16	FEE N 15.2 PSWC - SWZ - M07	24		
93 N 0.5 FSDT	148	FEE N 17.5 PSWC - SWZ - M06	2		
93 N 7.5 FSD5	158	FEE N 18.0 PSWC - SWZ - M05	22		
93 S 22.6 PSVT - SWZ - M06	62	FEE S 3.8 FSDT	10		
93 S 23.3 PSVT - SWZ - M05	10	FEE S 8.6 FSPT	7		
93 S 25.1 PSVT - SWZ - M04	12	ST N 1.0 FSAT	224		

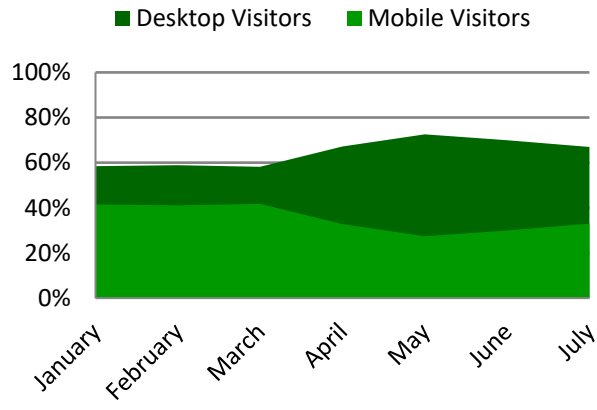
Public Outreach

902 Users (Current Month) - NHTMC Website (www.nhtmc.com)

New/Returning Visitors



Desktop/Mobile Visitors



This graph shows the ratio of new/ returning users that visited the NHTMC website. A new visitor is a user accessing the website for the first time. A returning visitor is a user who has accessed the website earlier.

This graph shows the ratio of desktop/mobile visitors that accessed the NHTMC website.



43,783 Total Twitter Followers

