

TMC Monthly Operational Summary



Bureau of Transportation Systems Management & Operations (TSMO)

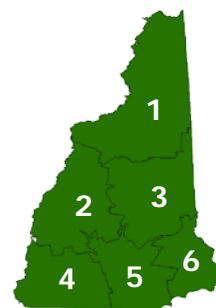
NH Department of Transportation's Mission

Transportation excellence enhancing the quality of life in New Hampshire.

Transportation Management Center's Mission

The Transportation Management Center's mission is to detect, verify, and respond to incidents that affect the state transportation network. It serves to improve traffic operations, provide the public with current, accurate and useful travel and commuter information that promotes safe and efficient travel, as well as facilitates the maintenance of New Hampshire's transportation system.

New Hampshire Transportation Management Center Coverage Areas by District



The State of New Hampshire is divided into six Districts and the New Hampshire Turnpike System comprising of approximately 9,266 lane miles.

Permanent ITS Equipment List

Closed-Circuit Television (CCTV) Cameras

2017 Total 2018 Total

CCTV cameras are used to pinpoint and monitor traffic events so that information can be disseminated quickly and accurately.

91 97



Dynamic Message Signs (DMS)

DMS aid in sending messages to motorists to inform them of traffic events that may be impacting their route ahead.

52 56
16¹ 16¹
20² 20²



¹ Additional DMS that TSMO uses during the winter season.

² TSMO is responsible for an additional ~20 DMS for the department.

Road Weather Information System (RWIS)

A RWIS collects and displays data from a network of pavement and atmospheric sensors to provide site-specific weather and pavement surface condition information.

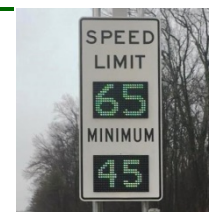
24 24



Variable Speed Limit Sign (VSL)

VSL are speed limits that change based on road, traffic, and weather conditions.

19 20



Motor Vehicle Detector Sensors (MVDS)

MVDS are sensors that collect speed and volume data.

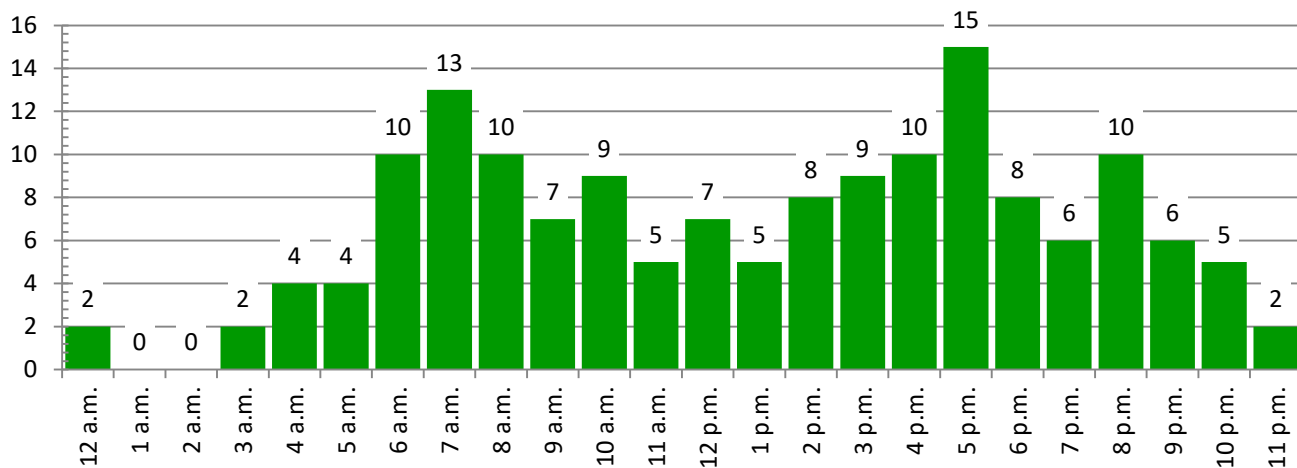
5 7



Summary

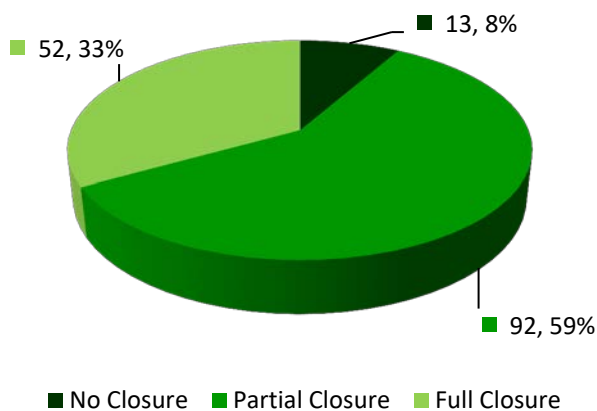
	Current Month	2018 Total
Unplanned Incidents	Total Incidents	
Operators log information about each unplanned incident including date/time, location, traffic impact, and duration.	157	1,636
Planned Incidents	Total Planned Incidents	
Operators log information about each planned incident including date/time, location, traffic impact, and duration.	511	3,563
Communication	Total Calls	
Operators log all incoming and outgoing control room communications, engaging various incident responders and stakeholders.	3,981	28,210
Work Zones Communication	Total Construction Calls	
Construction related activities or communication that's outside of planned incidents.	2,612	7,292
DMS Messages	Total Messages	
All changes to DMS are logged and reviewed.	17,057	117,623
Public Outreach	Total NHTMC.com Webpage Users	
Operators use Twitter and nhtmc.com to inform motorists about traffic events and other road related information.	949	15,932
Storm Desk Activations	Total Storm Desk Activations	
The TSMO Storm Desk is activated during storm events. The Storm Desk is utilized as a single point of contact to stakeholders.	0	4

Unplanned Incidents



Increased staffing within the TMC is necessary during normal business hours to better facilitate daily operations while also managing unplanned incidents. Incidents are tracked by the time at which the operators are notified of the start of the event.

Current Month - Incidents by Type



This graph shows the type of incident totals for the month.

Types of Incidents:

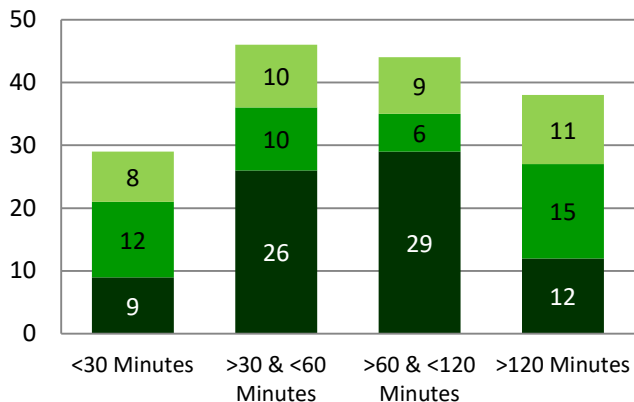
No Closure: No lane closures occurred during the incident.

Partial Closure: Only a part of the roadway was closed.

Full Closure: All lanes were closed during the incident.

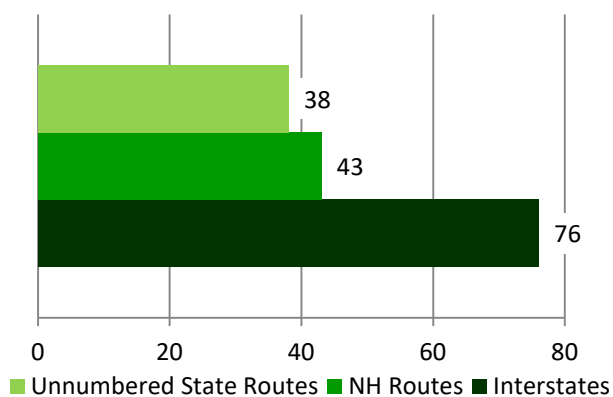
Current Month - Incident Duration

This graph shows the duration history of incidents.

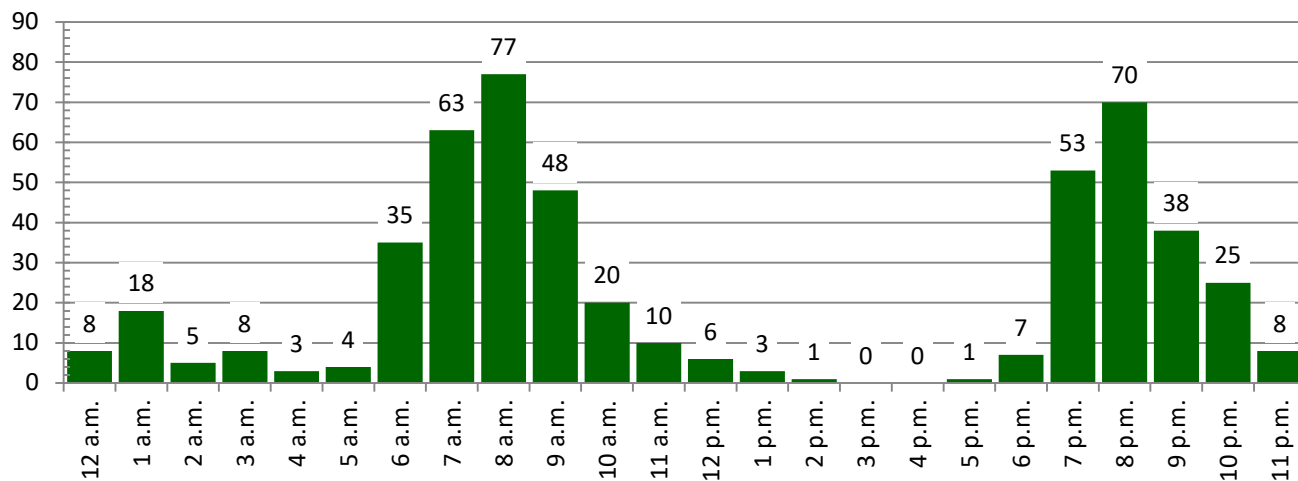


Current Month - Incident by Road

This graph shows which type of roadway the incidents occurred on.

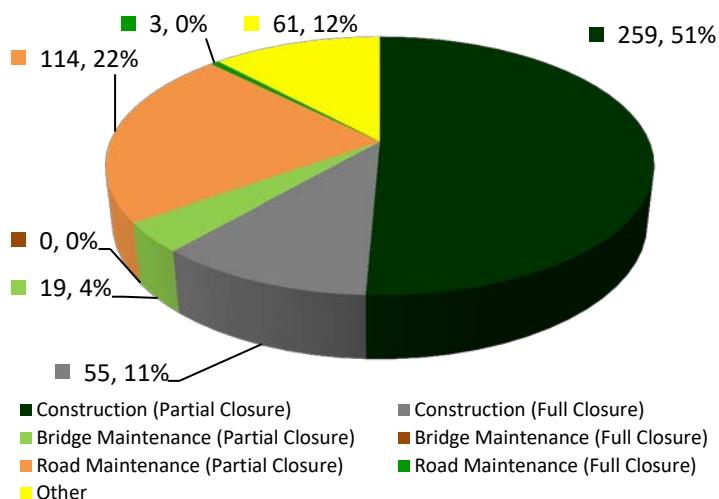


Planned Events



Additional staffing within the TMC is necessary during peak hours to meet the demands of daily planned operations. Planned Events are tracked by the time at which the operators are notified of the start of the event.

Current Month - Incidents by Type

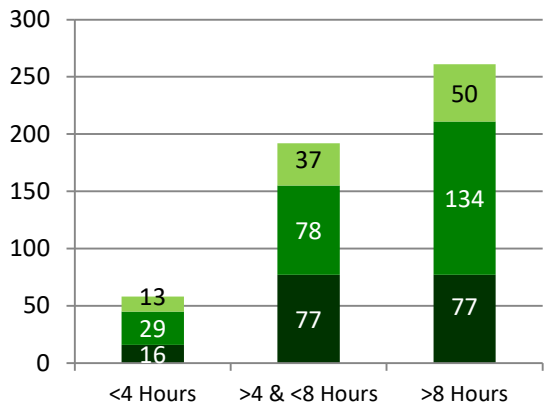


This graph shows the type of incident totals for the month.

Planned Events that impact the roadway, shoulder, or a ramp include events such as construction, bridge maintenance, or road maintenance. Each type could result in a partial closure or full closure.

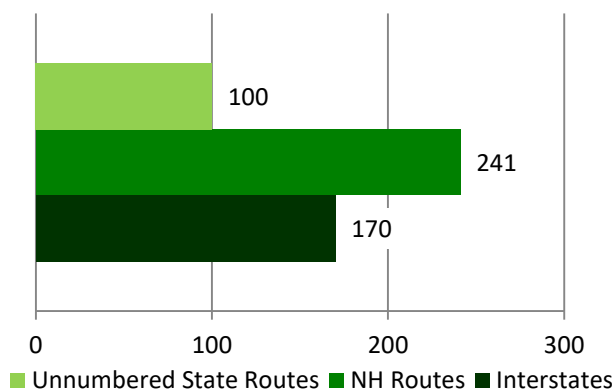
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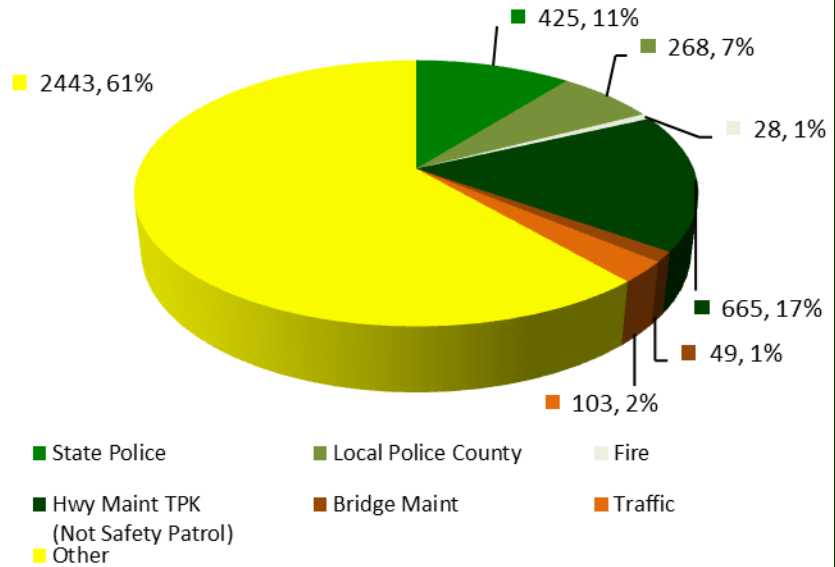
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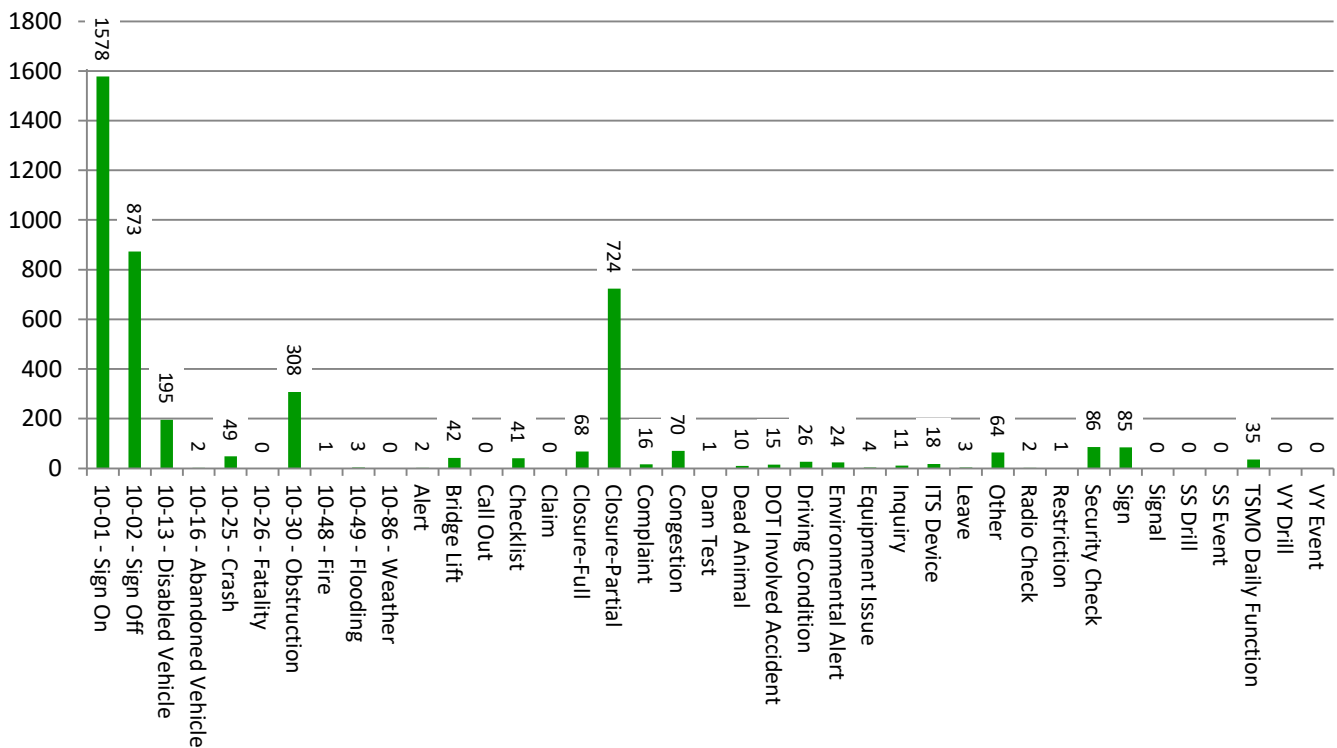
Current Month - Calls by Type

Dispatchers receive different types of calls throughout the day. They log the type of call and review this information monthly.



Log Entries by Type

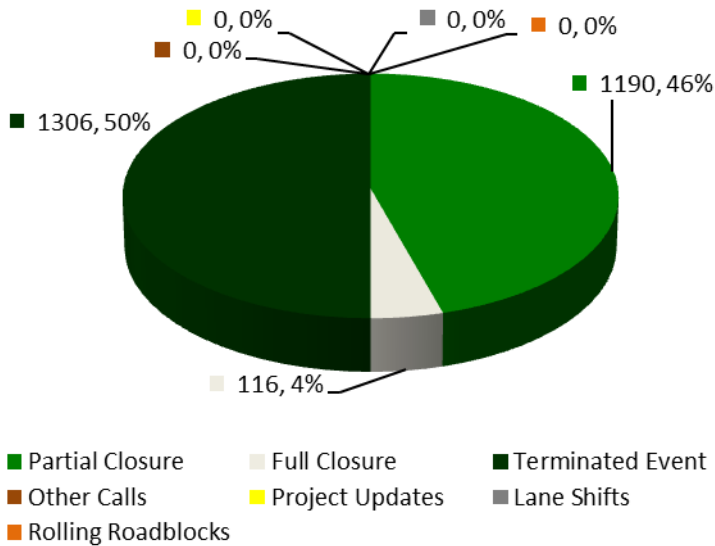
This graph shows the amount of log entries by type that TMC Operators have entered into the Compass ATMS for the current month.



Work Zone Communication

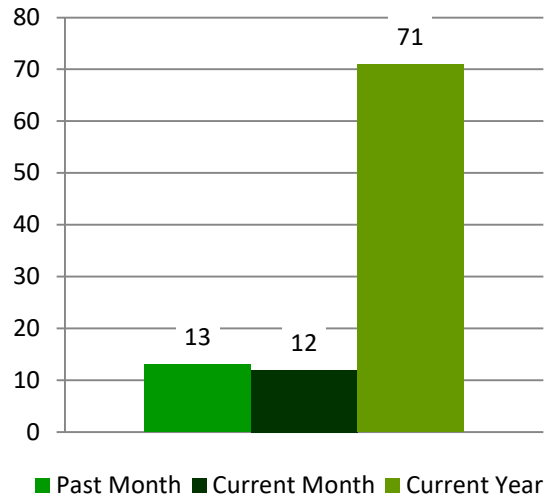
Current Month – Construction Calls

This graph shows the different types of construction related calls that dispatchers received.

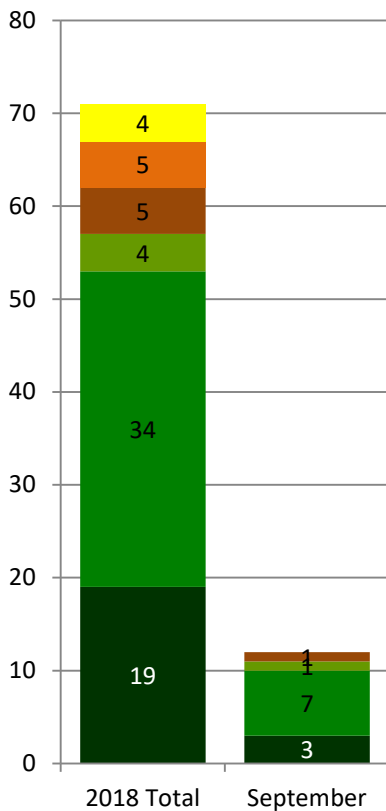


Incidents Occurring in Work Zones

This graph shows the total number of incidents reported on Work Zone Crash Reports from the Bureau of Construction.

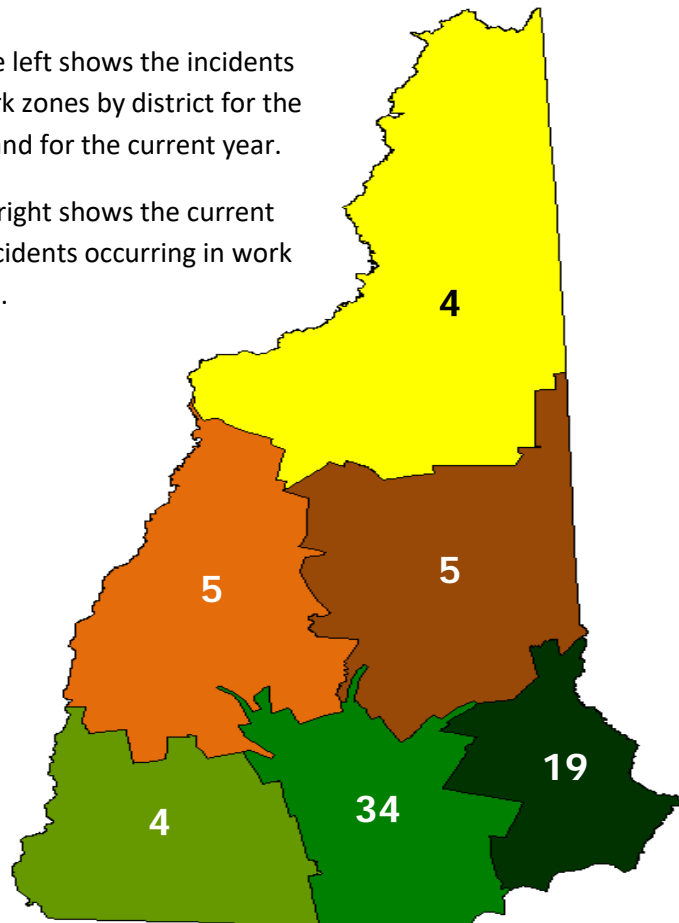


Incidents Occurring in Work Zones by Location



The graph to the left shows the incidents occurring in work zones by district for the current month and for the current year.

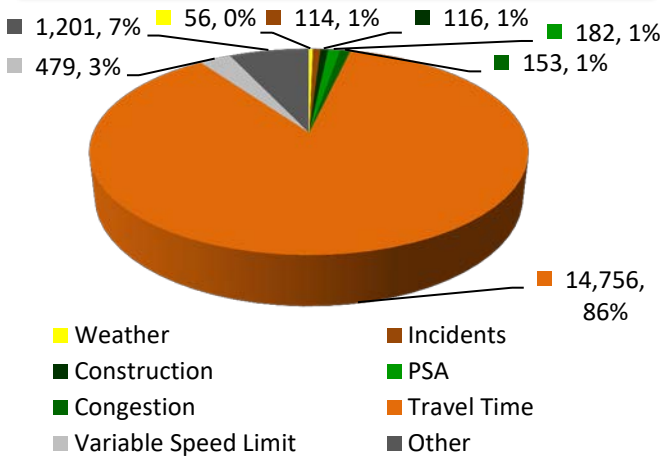
The map to the right shows the current year total for incidents occurring in work zones by district.



■ District 6
 ■ District 5
 ■ District 4
■ District 3
 ■ District 2
 ■ District 1

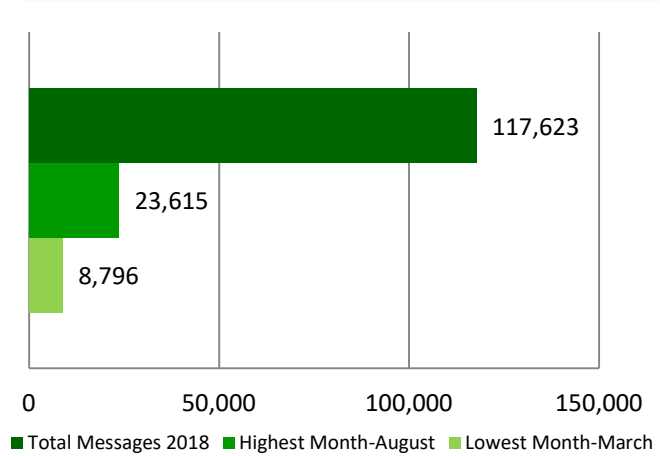
DMS Messages

Current Month - Messages by Type



This graph shows the type of message that were relayed to the public by being displayed on the DMS.

Total Messages - 2017



This graph shows the total messages that were posted to DMS for the year so far.

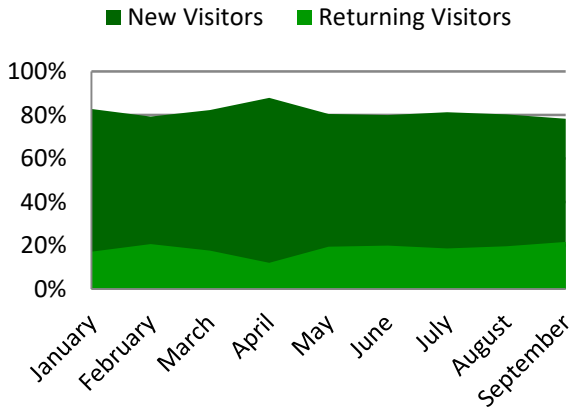
Current Month - Total Messages Posted by Board

101 W 100.5 VSL D 5	21	93 SM 2.2 VSL D 5	21	95N 4.6 PSVT	34
101 WM 100.5 VSL D 5	21	93 SM 5.2 VSL D5	20	95S 15.4 FSDT	343
101E 114.8 FSV6	144	93N 0.3 FSD5	889	95S 3.4 FSPT	10
101E 130 FSA6	378	93N 16.0 VSL D5	21	95S 7.3 PSVT	34
101E 53.4 FSV5	45	93N 16.0 VSL D5 Median	21	95S 7.6 FSDT	281
101W 102.6 FSV5	24	93N 23.4 FSD5	551	FEE N 1.2 FSVT	888
101W 128 PSV6	23	93N 27.1 PSVT	39	FEE N 18.8 FSVT	61
293 S 1.4 VSL D 5	21	93N 32.4 FSVT	53	FEE S 8.6 FSPT	15
293N 8.8 FSPT	496	93N 36.2 FSVT	32	ST N 1.0 FSAT	873
293S 1.4 FSD5	37	93N 57.6 FSV3	32	ST S 11.6 FSA6	222
393 W 1.9 PSV5	2	93N 7.2 FSD5	839	ST S 24.4 FSVT	539
4E 98 FSA6	19	93N 99.6 FSA3	1	ST S 3.4 FSDT	2,377
89N 1.8 FSV5	210	93S 122.2 FSV1	15	ST S 7.8 FSAT	1,680
89N 18.4 FSV5	495	93S 14.4 VSL D5	61		
89N 35.5 FSV2	19	93S 14.4 VSL D5 Median	61		
89N 55.0 PSV2	14	93S 23.4 FSD5	867		
89S 10.8 FSV5	298	93S 27.8 FSDT	1,739		
89S 3.4 FSV5	740	93S 30.4 PSVT	44		
89S 55.0 PSV2	16	93S 32.4 FSVT	28		
89S 57.5 PSV2	82	93S 39.0 FSV5	35		
93 N 0.3 VSL D 5	21	93S 43.3 PSV5	14		
93 N 2.35 VSL D 5	21	93S 48.0 FSV5	22		
93 N 3.8 VSL D5	21	93S 68.8 FSV3	26		
93 N 6.6 VSL D5	21	93S 7.2 FSD5	294		
93 NM 2.35 VSL D 5	22	93S 85.4 FSV3	55		
93 NM 3.8 VSL D5	21	93S 99.2 FSA3	88		
93 NM 6.6 VSL D5	21	95N 0.4 FSVT	244		
93 S 2.2 VSL D 5	21	95N 13.0 FSVT	21		
93 S 5.2 VSL D5	21	95N 14.8 FSDT	42		
93 SM 19.8 VSL D 5	21	95N 3.0 FSDT	209		

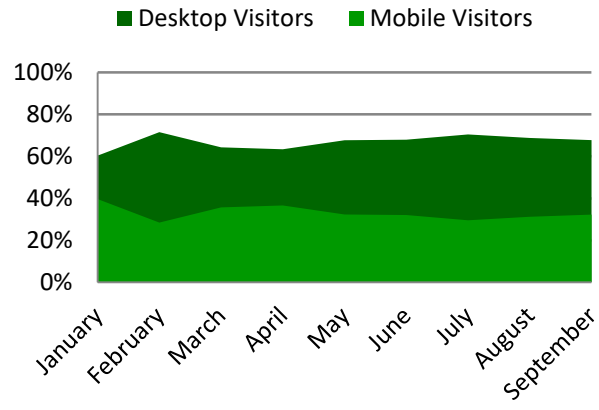
Public Outreach

Current Month - NHTMC Website

New/Returning Visitors



Desktop/Mobile Visitors



This graph shows the ratio of new/ returning users that visited the NHTMC website. A new visitor is a user accessing the website for the first time. A returning visitor is a user who has accessed the website earlier.

This graph shows the ratio of desktop/mobile visitors that accessed the NHTMC website.



35,604 Twitter Followers

